

## **Analysis of Feedback of Library by Students 2019-20**

### **Introduction**

Library is the soul of the institution; which plays crucial role in the development of knowledge. We can state that reading habit is gained by library, Dr. S. R. Ranganathan a luminary and a visionary in the field of library and information science compared library to a growing organism.

In 21<sup>st</sup> century there has been increasingly use of internet to gather and retrieve data. The shifted to digital library has greatly imparted the way people use physical libraries.

### **Objectives**

1. To study efficiency and availability of library services to students.
2. To evaluate present status of library of the college.

### **Methodology:-**

A questionnaire consisting 13 questions was provided to the students of BA, BSc and BCom Third Year. The analysis is made on percentage basis.

### **Results: -**

- ❖ 78.67% students were satisfied with the sufficient availability of text, reference and other books
- ❖ 83.33% students show their positive view regarding availability of sufficient newspapers, periodicals and journals in the library
- ❖ 76.00% students agree about sufficient availability of reading material for competitive examination
- ❖ 71.33% students are satisfied with the display and availability of new arrivals.
- ❖ 60.67% students are of the opinion that the seating arrangement in reading room and night library facility is very good.
- ❖ 72.00% students are happy with working hours of library
- ❖ 75.33% students appreciate the readiness to provide library services and they mentioned that the behavior of library staff with the students is very good.

- ❖ 76.00% students believe that awareness of library created by staff among the students is good.
- ❖ 72.00% students were satisfied with cleanliness in the library.
- ❖ 64.67% students were happy with the promptness in providing unavailable books.
- ❖ 82.00% students say that the process of getting identity card is easy.
- ❖ 54.00% students agree with the availability of reprography facility the library.
- ❖ 77.33% students are satisfied with the behavior of the library staff.

However the specific suggestions are as follows:

1. Make availability of books of all subjects in the library
2. Issue books early at the starting of the academic year
3. Provide night library facility for girls
4. Library should open for 24 hours
5. Make availability of drinking water in library
6. Make availability of books other than syllabus
7. Make availability of new books